

Reference Guide: Emergency Management Standards

Effective January 1, 2025, for Nursing Care Centers (NCC)

New EM Standards	EP	Area	Emergency Management Topic	Prior EM Standards
EM.09.01.01	1	EM Program	Written EM Program w/all-hazards approach	N/A
EM.09.01.01	2	EM Program	Separately certified Hospitals (unified/integrated EM Program)	N/A
EM.09.01.01	3	EM Program	Complies with laws and regulations	N/A
EM.10.01.01	1	EM Leadership	Senior leaders provide oversight & support	N/A
EM.10.01.01	2	EM Leadership	Qualified individual to lead the EM Program	N/A
EM.10.01.01	3	EM Leadership	Multidisciplinary committee oversees EM Program	N/A
EM.11.01.01	1	HVA	Facility based HVA	EM.01.01.01, EP 2
EM.11.01.01	2	HVA	HVA: natural, human, technological, hazardous materials, emerging infectious disease	N/A
EM.11.01.01	3	HVA	Prioritizes findings of HVA	N/A
EM.11.01.01	4	HVA	Uses HVA for mitigation & preparedness actions	EM.01.01.01, EPs 5, 6
EM.12.01.01	1	EOP-Planning	EOP is written all-hazards, including several plans	EM.02.01.01, EPs 2, 8
EM.12.01.01	2	EOP-Planning	EOP identifies patient/resident populations	N/A
EM.12.01.01	3	EOP-Planning	EOP includes shelter-in-place and evacuation	EM.02.02.11, EP 3
EM.12.01.01	4	EOP-Planning	EOP includes providing essential needs for staff/patients	EM.02.02.03, EP 3
EM.12.01.01	5	EOP-Planning	EOP describes activation procedures	EM.02.01.01, EP 6
EM.12.01.01	6	EOP-Planning	EOP includes process to cooperate/collaborate	N/A
EM.12.01.01	9	EOP-Planning	EOP identifies 1135 waiver procedures	EM.02.01.01, EP 7 EM.02.02.03, EP 10
EM.12.02.01	1	EOP-Communications	Contact lists with names and contact info	N/A
EM.12.02.01	2	EOP-Communications	Providing messages and information during incident	EM.02.02.01, EPs 2, 5, 13
EM.12.02.01	3	EOP-Communications	Communication with relevant authorities	EM.01.01.01, EP 4 EM.02.01.01, EP 4
EM.12.02.01	5	EOP-Communications	Method for sharing patient information	02.02.01. EP 5
EM.12.02.01	6	EOP-Communications	Primary and Secondary means of communicating	EM.02.02.01, EP 14
EM.12.02.03	1	EOP-Staffing	Staffing plan to manage staff	EM.02.02.07, EP 10
EM.12.02.03	2	EOP-Staffing	Addresses all staff and volunteers	EM.02.02.07, EP 2
EM.12.02.03	4	EOP-Staffing	Managing volunteer licensed practitioners & disaster privileges	EM.02.02.13, EPs 1, 4-6 EM.02.02.15, EPs 1-2, 4-6
EM.12.02.03	6	EOP-Staffing	Providing employee assistance and support	EM.02.02.07, EP 5
EM.12.02.05	1	EOP- Patient Clinical & Support	Written procedures with other HCOs re: patient/resident information & transportation	EM.02.02.03, EP 9 EM.02.02.11, EP 8
EM.12.02.05	3	EOP- Patient Clinical & Support	Managing deceased patients/residents	EM.02.02.11, EP 7
EM.12.02.07	1	EOP- Safety & Security	Plan for safety & security measures during an emergency or disaster incident	EM.02.02.05, EP 1

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New EM Standards	EP	Area	Emergency Management Topic	Prior EM Standards
EM.12.02.07	2	EOP- Safety & Security	Tracking on-duty staff, patients, or residents	EM.02.02.05, EP 6 EM.02.02.07, EP 9
EM.12.02.09	1	EOP- Resources & Assets	Written plan for managing resources and assets	EM.01.01.01, EP 8 EM.02.02.03, EPs 6, 12
EM.12.02.09	2	EOP- Resources & Assets	Written plan to obtain, allocate, mobilize, replenish, etc.	EM.02.02.01, EP 10 EM.02.02.03, EPs 1-2
EM.12.02.09	3	EOP- Resources & Assets	96-hour sustainability plan	EM.02.01.01, EP 3
EM.12.02.11	1	EOP- Utilities	Written plan for managing essential/critical utilities	EM.02.02.09, EP 7
EM.12.02.11	2	EOP- Utilities	Written plan for maintaining essential/critical utilities	EM.02.02.09, EP 8
EM.12.02.11	3	EOP- Utilities	Written plan for alternative power/systems	EM.02.02.09, EPs 2-6
EM.12.02.11	4	EOP- Utilities	Plan for managing alternative power/systems	N/A
EM.13.01.01	1	Continuity of Operations Plan	Written Continuity of Operations Plan (COOP)	N/A
EM.13.01.01	2	Continuity of Operations Plan	Written plan for secondary location	N/A
EM.13.01.01	3	Continuity of Operations Plan	Written succession plan	N/A
EM.13.01.01	4	Continuity of Operations Plan	Written delegation of authority plan	N/A
EM.14.01.01	1	Disaster Recovery	Written strategies for assessments, restoration	EM.02.01.01, EP 4
EM.15.01.01	1	Staff Education/Training	Written education and training program	N/A
EM.15.01.01	2	Staff Education/Training	Initial education and training	N/A
EM.15.01.01	3	Staff Education/Training	Ongoing education and training	N/A
EM.16.01.01	1	Testing the EOP	Written plan for annual testing of EOP	EM.03.01.03, EP 5 EM.03.01.03, EP 17
EM.16.01.01	2	Testing the EOP	Conduct two (2) exercises per year	EM.03.01.03, EP 3
EM.17.01.01	1	Evaluation of EM Program	Committee reviews AAR/IPs	EM.03.01.03, EP 13-15
EM.17.01.01	2	Evaluation of EM Program	AAR/IPs forwarded to leaders for review	N/A
EM.17.01.01	3	Evaluation of EM Program	Updates are made at least annually (every year) or more frequently, as necessary	EM.03.01.01, EP 1 EM.03.01.03, EP 16
Key: Emergency Management (EM); Hazard Vulnerability Analysis (HVA); Emergency Operations Plan (EOP); After-action reports/Improvement Plans (AAR/IP)				