

Crisis Management Services and The Joint Commission



The need for crisis management services is great. And getting individuals to the appropriate level of care during a crisis situation is imperative. In some areas, there has been an increase in education for service providers, such as police, in order to make them more aware of how to deal with the affected and where they should bring them to receive the most appropriate treatment. When individuals are treated at the right time and place, it's a win-win for everyone. Taking the time to identify, assess and intervene in order to return an individual to their prior level of functioning as quickly as possible is critical. And, creating a culture of “no wrong door” to provide care to anyone in a crisis in order to get their needs met wherever they present is also key.



Due to the high demand for crisis management services, there has also been increased funding via the federal government and state-level Medicaid dollars. This has resulted in a growing number of providers offering crisis services. But with so many new providers entering the field, it increases the need for oversight and a standard set of guidelines for providers to follow to ensure the affected receive high quality care.



Behavioral Health Care and Human Services Accreditation

That is where [Joint Commission Behavioral Health Care and Human Services](#) accreditation can help. Our standards address all levels of crisis management and our accreditation requirements are national guidelines that provide an organizational framework to support improvements in care, treatment, or services. They can help organizations improve outcomes for the individuals they are serving by applying standardized processes across programs, staff, and locations to improve efficiency, reduce variation, and help position organizations for further growth.

To learn more about how Joint Commission Behavioral Health Care and Human Services accreditation can be a benefit to your health plan and its members, please contact Kimberly Clawson, Senior Associate Director, Payor Relations at kclawson@jointcommission.org.



Solving the Mental Health Crisis Through Community Collaboration

Read about how Joint Commission-accredited Banner University Medicine Crisis Response Center in Tucson, AZ is helping to solve the mental health crisis through community collaboration.

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